



# CITY OF LAGUNA HILLS

*City Council*

February 7, 2017

MAYOR  
Don Sedgwick  
MAYOR PRO TEMPORE  
Melody Carruth

COUNCIL MEMBERS  
Dore J. Gilbert, M.D.  
Janine Heft  
Barbara Kogerman

The Honorable Charles Margines  
Presiding Judge of the Superior Court  
County of Orange  
700 Civic Center Drive West  
Santa Ana, CA 92701

**RE: Response to Orange County Grand Jury Report, "Drones: Know Before You Fly,"  
Recommendation No. 4 Inquiry**

Dear Judge Margines:

As requested by Orange County Grand Jury letter dated January 25, 2017, the City of Laguna Hills is responding to the inquiry pertaining to recommendation "R.4." of the Grand Jury Report entitled, "Drones: Know Before You Fly."

## **ORANGE COUNTY GRAND JURY RECOMMENDATION AND CITY RESPONSE**

**R.4. Each City should establish and publish on its website a point of contact for drone-related citizen complaints by December 30, 2016. (F.7.)**

**Response:** The recommendation will be implemented by December 30, 2016. The City of Laguna Hills provides an easily accessible and user-friendly incident reporting system on both its website and mobile application through which drone incidents can be properly reported and responded to by City staff.

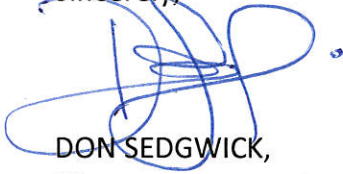
## **IMPLEMENTATION**

The City of Laguna Hills has implemented its response to recommendation "R.4." The City of Laguna Hills provides an easily accessible and user-friendly incident reporting system on both its website and mobile application through which drone-related complaints can be reported. Furthermore, a "Drone-Related Complaints" category has been created on the incident reporting system to specifically address any complaints, concerns, or comments related to drones. City staff

actively monitors and resolves all issues reported on its incident reporting system, including those related to drones.

Should you have any questions or need additional information, please contact Donald White, Assistant City Manager, at (949) 707-2620.

Sincerely,

A handwritten signature in blue ink, appearing to read 'DON SEDGWICK', with a large, stylized flourish extending to the left.

DON SEDGWICK,  
Mayor

cc: Carrie L. Carmody, Ph.D.  
Foreperson, 2016-2017 Orange County Grand Jury  
700 Civic Center Drive West  
Santa Ana, CA 92701