



County of Orange
California

March 25, 2013

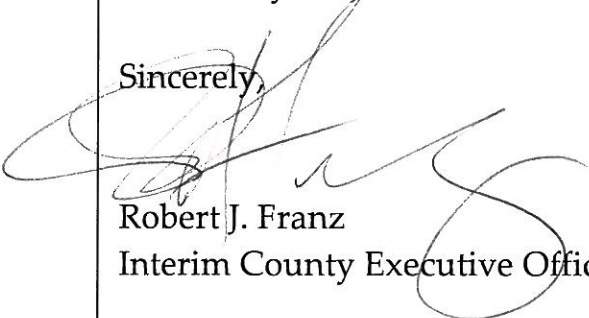
Honorable Thomas J. Borris
Presiding Judge of the Superior Court of California
700 Civic Center Drive West
Santa Ana, CA 92702

Subject: Status Update on Open Grand Jury Implementation Items

Dear Judge Borris:

In accordance with Penal Code 933, please find a County of Orange update to the County's original response to FY 2011-12 Grand Jury Reports (as summarized in the attached report) if there were recommendations requiring further analysis or pending action at the time the Board approved responses were filed with the Court. If you have any questions, please contact Margaret Cady at (714) 834-3646 in the County Executive Office who will assist you.

Sincerely,



Robert J. Franz
Interim County Executive Officer

Enclosure

RJF:mcc

County Executive Office
333 W. Santa Ana Blvd.
Third Floor
Santa Ana, California
92701-4062

Phone: (714) 834-2345
Fax: (714) 834-3018
Web: www.ocgov.com

ORANGE COUNTY BOARD OF SUPERVISORS

MINUTE ORDER

March 19, 2013

Submitting Agency/Department: County Executive Office

Approve proposed follow-up responses to pending recommendations for FY 2011-12 Grand Jury Reports - All Districts

The following is action taken by the Board of Supervisors:

APPROVED AS RECOMMENDED OTHER

Unanimous (1) NGUYEN: Y (2) MOORLACH: Y (3) SPITZER: Y (4) NELSON: Y (5) BATES: Y

Vote Key: Y=Yes; N=No; A=Abstain; X=Excused; B.O.=Board Order

Documents accompanying this matter:

- Resolution(s)
- Ordinances(s)
- Contract(s)

Item No. 28

Special Notes:

Copies sent to:

CEO/Budget
Superior Court - Presiding Judge - w/ orig. letter
Grand Jury - Foreperson - w/ orig. letter
3/27/13



I certify that the foregoing is a true and correct copy of the Minute Order adopted by the Board of Supervisors, Orange County, State of California.
Susan Novak, Clerk of the Board

By: _____

Deputy



AGENDA STAFF REPORT

2013 MAR -6 3:11:00

ASR Control 13-000202

MEETING DATE: 03/19/13

LEGAL ENTITY TAKING ACTION: Board of Supervisors

BOARD OF SUPERVISORS DISTRICT(S): All Districts

SUBMITTING AGENCY/DEPARTMENT: County Executive Office (Approved)

DEPARTMENT CONTACT PERSON(S): Margaret Cady (714) 834-3646
Frank Kim (714) 834-3530

23FS

SUBJECT: Status Update on Grand Jury FY 2011-12 Open Implementation Items

CEO CONCUR Concur	COUNTY COUNSEL REVIEW N/A	CLERK OF THE BOARD Discussion 3 Votes Board Majority
-----------------------------	-------------------------------------	---

Budgeted: N/A **Current Year Cost:** N/A **Annual Cost:** N/A

Staffing Impact: No **# of Positions:** **Sole Source:** N/A

Current Fiscal Year Revenue: N/A

Funding Source: N/A

Prior Board Action: 8/14/12 #23, 9/11/12 #48 & # 55

RECOMMENDED ACTION(S):

1. Approve follow-up responses to the pending recommendations for FY 2011-12 Grand Jury Reports.
2. Direct the Clerk of the Board to forward this ASR with exhibits to the Presiding Judge of the Superior Court and the Foreperson of the Grand Jury.

SUMMARY:

Approve proposed responses to pending recommendations for FY 2011-12 Grand Jury Reports.

BACKGROUND INFORMATION:

In March of each year, the County Executive Office prepares a follow-up response to the Grand Jury addressing pending recommendations from the prior fiscal year's reports. Pending recommendations contain original responses of "requires further analysis" or "will be implemented in the future." The exhibit to this ASR contains the follow-up responses from all County departments that had pending recommendations.

FINANCIAL IMPACT:

N/A

STAFFING IMPACT:

N/A

EXHIBIT(S):

1. Status Update on FY 2011-12 Grand Jury Open Implementation Items
2. Transmittal Letters

2011-12 Follow Up to Grand Jury Open Implementation Items

Report: Elder Abuse – The Perfect Storm

Released: June 14, 2012

R.1 Independent, Volunteer Commission: By October 1, 2012, the Board of Supervisors should establish a one-year independent, volunteer commission, consisting of private citizens (including members of various oversight committees), to conduct a comprehensive study of the effectiveness of elder abuse resources in Orange County focusing on the following:

- A. The prevalence of elder abuse and the probable increase in the future;
- B. The efficacy of individual county agencies and departments;
- C. Interactions with Orange County agencies/departments and non-profit organizations that provide senior resources;
- D. The availability of outreach and communication to citizens concerning elder abuse;
- E. The procedures of law enforcement agencies to investigate reports of abuse; and
- F. The procedures used by the District Attorney's office to determine prosecution.

Original Response: The recommendation requires further analysis.

There are currently four groups that deal with and study aging issues within Orange County. These include the Office on Aging, APS, the Grand Jury and the Board of Supervisors. The Orange County Office on Aging serves as the lead advocate, planner and facilitator relative to all aging issues on behalf of all older persons in Orange County.

As an advocate, the Office on Aging is responsible for understanding the needs of Orange County's older adults and utilizing the federal funding and programs available to meet those requirements. In addition, the Office on Aging is charged with directing or participating in coalitions to drive new ideas, services, and legislation in support of Older Adults. Finally, Office on Aging takes a proactive view and helps those in the senior services industry, public and private, plan for future needs.

APS is directed towards preventing or remedying neglect, abuse or exploitation of adults who are unable to protect their own interests because of age or disability. APS provides services without regard to income or resources. Each report of elder abuse is assigned to a Senior Social Worker for investigation and case planning. The assigned social worker attempts to have a private face-to-face meeting with the victim within 10 calendar days of the report.

The Grand Jury is composed of members of the public who serve for a term of one year. The Grand Jury has civil, or "watchdog" responsibilities which include the examination of all aspects of county government, including special districts, to ensure the county is being governed honestly and efficiently. The Board of

2011-12 Follow Up to Grand Jury Open Implementation Items

Supervisors is composed of 5 elected officials and has oversight over the operations of the County Departments.

An evaluation will be conducted to determine the need for a volunteer commission to study the effectiveness of elder abuse resources over the next 90 days.

Current Status: The recommendation continues to require further analysis. Additional time is necessary to evaluate what appropriate action should be and to coordinate any action with existing community and local resources.

R.2 Direct Performance Audit to Evaluate Effectiveness: By October 1, 2012, the Board of Supervisors should direct the Office of the Performance Audit Director to evaluate Adult Protective Services, The Office on Aging, Adult Mental Health Services and The Public Guardian. The evaluation would determine their individual effectiveness; assess their coordination and communication; and discover any overlap in services among them.

Original Response: The recommendation requires further analysis.

The Office of the Performance Audit Director works for and reports directly to the Board of Supervisors. As such, staff are representatives of the Board and pursue work only if it is assigned by the Board. Work is assigned to the Office of the Performance Audit Director by Board approval of a slate of audit assignments as part of a periodic work plan, or by Board approval of ad-hoc audit/advisory assignments. Recognizing that issues arise intermittently during the course of normal County operations, the Office of the Performance Audit Director developed and the Board approved a formal ad-hoc audit/advisory assignment policy and procedure for the approval of audits not included within the initial Audit Work Plan.

The department's ability to conduct department performance audits has been reduced significantly due to ongoing budget constraints and limited staffing, allowing the Office of the Performance Audit Director to work on only one audit at a time.

The evaluation of APS, The Office on Aging, Adult Mental Health Services and The OC Public Guardian is not included in the current Audit Work Plan approved by the Board. Should the Board decide to pursue this evaluation, the Board may either choose to add the evaluation as an ad-hoc audit assignment or direct the Office of the Performance Audit Director to include a performance audit of the County's efficiency/effectiveness in dealing with Elder Abuse in the next annual Performance Audit Work Plan. The audit will identify which County departments are involved in this issue, evaluate the quality of services provided on this issue by these departments, identify any duplications of effort, and make necessary recommendations to improve the County's service delivery in these areas.

2011-12 Follow Up to Grand Jury Open Implementation Items

Current Status: Currently, the Office of the Performance Audit Director has not been directed to conduct an evaluation of Adult Protective Services, The Office on Aging, Adult Mental Health Services and The Public Guardian either as an ad-hoc audit/advisory assignment or as part of its annual work plan. The next work plan will include this recommendation as part of the county-wide risk analysis for Board review.

R.3 Direct Information Technology Department to Evaluate Computer System: By October 1, 2012, the County Executive Officer should direct the Information Technology Department to evaluate the computer system of The Public Administrator/Public Guardian to insure that this agency has a full capacity to report, coordinate and monitor elder abuse.

Original Response: The recommendation has not yet been implemented, but will be implemented in the future.

County Executive Office/Information Technology along with OC Public Guardian are currently reviewing the business processes in order to conduct a Request for Proposal to be released in February 2013 for replacement of the current OC Public Guardian computer system. The current system does not identify referrals by category, and elder abuse referrals are identified manually by the one Supervising Deputy Public Guardian receiving and reviewing all probate conservatorship referrals. Automation of this capability would be a requirement in the new system. The new OC Public Guardian computer system should be implemented by June 2014.

Current Status: County Executive Office/Information Technology along with OC Public Guardian have completed the business process review and released a Request for Proposal (RFP) to identify and select a system to replace the current OC Public Guardian system. The RFP bid process will close approximately February 14, 2013 and system selection process will follow. System selection will be done by June 2013 pending budget and Board of Supervisor approval.

Report: Orange County Detention Facilities: Part I – Adult and
Part II - Juvenile
Released: June 20, 2012

R.3 Inspection of Units for Condition: Probation Department management should conduct a thorough inspection of Unit I and other units to determine the condition of painted surfaces, cleanliness of vents and other maintenance problems and issue work orders to take corrective action where indicated.

2011-12 Follow Up to Grand Jury Open Implementation Items

Original Response: The recommendation has not yet been implemented, but will be implemented in the future.

The FY 12-13 Budget includes funding to conduct a needs assessment at Juvenile Hall. The assessment will be completed during FY 12-13, and work orders for corrective action will be issued based on the findings of the assessment.

Current Status: The Probation Department, along with OC Public Works (OCPW), which manages facilities maintenance for the Department, has conducted an inspection of Unit I and other units to determine the condition of painted surfaces, the cleanliness of vents and other maintenance problems. The Department and OCPW have prioritized the work to be completed and issued work orders where applicable.

R.6 Bench Installation: A bench should be installed near the entrance to the visitation trailer for early arrivals. (See F3).

Original Response: The recommendation has not yet been implemented, but will be implemented in the future

During FY 12-13, Probation will evaluate the need for and provide seating, where determined necessary, near the entrance to the visitation trailer for early arrivals.

Current Status: The Probation Department evaluated the need for providing seating for early arrivals and purchased and placed six new benches near the entrance to the visitation trailer.

2011-12 Follow Up to Grand Jury Open Implementation Items

Report: Sex Trafficking of Girls

Released: June 22, 2012

R.2 Develop a Data Base for Systematic Tracking: The Sheriff's Department, city police departments and responsible Orange County agencies should develop a data base using a single term such as "Minor Sex Trafficking" to allow the trafficked victims to be systematically tracked with the result of a proper identification and status as a victim of crime. A consistent label for the crime would allow multiple agencies, communities and regions to research and intervene in a single coordinated effort.

Original Response: This recommendation will be brought up at an upcoming Blue Ribbon Commission subcommittee meeting dealing with the issue of Human Trafficking. The participating agencies will review the recommendation and determine if/when the recommendation can be implemented. A

2011-12 Follow Up to Grand Jury Open Implementation Items

determination as to the feasibility of the request will be made within the next six months.

Current Status: The County defers to the Blue Ribbon Commission and other local government working groups that are reviewing this issue. The County will work with them to implement their recommendations and/or best practices when appropriate.