

SUMMARY:

Approve response to open recommendations from FY 2002/2003 Grand Jury Reports.

BACKGROUND INFORMATION:

Every year the CEO is required to follow up with the Grand Jury related to open implementation items. For FY 2002/2003 there is one report that has pending implementation items. The report is titled "Cost Saving Opportunities for County Information Technology. Enclosed as exhibit 1 are the follow up responses to the open items.

Status Update on Open Implementation Items

Report: Cost Saving Opportunities for County Information Technology
Released: April 17, 2003

Recommendation #3

Find an alternative so that the Assessment/Tax System does not need the County mainframe.

Original Response

The recommendation requires further analysis

Current Status

The recommendation has not yet been implemented, but will be implemented in the future.

A study was completed to find alternatives to replace the mainframe Assessment/Tax System. Several alternative options for new hardware were identified that are available to the County of Orange. The final decision on which hardware platform to use is dependent on the type of software that the County decides to purchase for the system. The CIO along with the ATS Steering Committee is currently working on a Request for Proposal to hire a consultant to assist in the analysis of the software requirements and the eventual purchase of software for the new system. The decision on which software to purchase will dictate the hardware platform to purchase. The complete project will be implemented by July 2008.

Recommendation #5

Develop a plan to eliminate the Data Center mainframe if a server or outsourcing option is adopted on CAPS.

Original Response

The recommendation requires further analysis

Current Status

The recommendation has not yet been implemented, but will be implemented in the future.

The County has developed a plan to eliminate the Data Center Mainframe as part of the replacement of the current CAPS System. The CAPS Steering Committee has identified several hardware options to replace the current mainframe system. Before a final hardware platform can be selected, a determination on the type of software program(s) needs to be determined. Currently the County is developing a Request for Proposal for a new Enterprise Resource Planning (ERP) System to replace the current CAPS System.

Implementation of the ERP system on the new platform is anticipated to be completed by July 2008.

Recommendation #8

Consider consolidating countywide IT expenses so that County principals could better understand the cost efficiency in IT expenditures.

Original Response

The recommendation has not yet been implemented, but will be implemented in the future.

Current Status

The County of Orange is currently working on developing a new ERP system. The new system will allow for the consolidating of IT expenses so that they are visible across the enterprise.

Recommendation #10

Consider centralizing technology procurements to simplify support and to disseminate productivity enhancement tools faster.

Original Response

The recommendation has not yet been implemented, but will be implemented in the future.

Current Status

The recommendation requires further analysis.

The County of Orange is continuing to assess the centralization of technology procurements as well as look at ways to increase efficiencies in all aspects of countywide purchasing. Within the last year the County of Orange has developed a program to automate purchasing that is currently being tested. A final decision on whether to centralize technology will be included as part of the overall decisions on how to improve efficiencies in procurements countywide.

Recommendation #11

Develop a plan to eliminate the outdated Data Center equipment.

Original Response

The recommendation requires further analysis.

Final Response

The recommendation has been implemented.

The Assessor and the Auditor-Controller are the only agencies that require round reel service. Last year an initiative to reduce round reel requirements in these agencies resulted in cutting the number of jobs in half to 28. The CEO/IT staff are working with

these agencies to continue to reduce and eventually eliminate the need for round reel service.

In addition all impact printer customers have converted or are in the process of converting to less expensive laser printing. Effective July 1, 2004 the Enterprise Data Center will no longer provide impact printing services.