



# CITY of CYPRESS

5275 Orange Avenue, Cypress, California 90630

Phone 714-229-6700 [www.cypressca.org](http://www.cypressca.org)

August 14, 2024

The Honorable Maria D. Hernandez  
Presiding Judge of the Orange County Superior Court  
700 Civic Center Drive West  
Santa Ana, California 92701

**RE: City of Cypress Response**  
**Law Enforcement's Response to Mental Health Calls for Service**

Honorable Presiding Judge Hernandez:

The City of Cypress has received and reviewed the above referenced Grand Jury Report. In accordance with the Grand Jury's request, I respectfully submit the following response.

**Findings:**

Finding 1: Mental health training for law enforcement officers in Orange County exceeds the State's requirements, resulting in law enforcement applying these skills to better evaluate and handle mental health calls for service.

Response: The City of Cypress agrees with the finding.

Finding 2: Law enforcement agencies in Orange County have developed unique ways to deal with mental health calls in their communities based on their particular needs and budgets, enabling law enforcement to better serve their communities.

Response: The City of Cypress agrees with the finding.

Finding 3: Law enforcement collaboration with County PERT clinicians and Be Well mobile response units has been an effective tool when responding to mental health calls for service.

Response: The City of Cypress agrees with the finding.

Finding 4: People with mental illness respond more positively to "soft uniformed" police personnel, which can be effective in de-escalating situations.

Scott Minikus, Mayor

Bonnie Peat, Mayor Pro Tem

David Burke, Council Member

Anne Mallari, Council Member

Frances Marquez, Ph.D., Council Member



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Response: The City of Cypress neither agrees nor disagrees with the finding, recognizing that every call for services presents unique circumstances.

Finding 5: Providing follow-up case management is not only necessary but critical for the wellbeing of people experiencing mental health issues.

Response: The City of Cypress agrees with the finding.

The City of Cypress would like to thank the Grand Jury for addressing this issue critical to our communities. Should you have any questions or need additional information, please do not hesitate to contact me.

Sincerely,

Peter Grant  
City Manager

cc: Cypress City Council

Scott Minikus, Mayor

Bonnie Peat, Mayor Pro Tem  
Anne Mallari, Council Member

David Burke, Council Member  
Frances Marquez, Ph.D., Council Member